



36 CF ST / Pier Fireplace

- Operation
- Maintenance



Tested and Listed by
OMNI-Test Laboratories, Inc.
Beaverton, Oregon
Report # 028-F-87-5
ANSI Z21.88a-2007

WARNING: If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

This appliance may be installed in an aftermarket permanently located, manufactured home (USA only) or mobile home, where not prohibited by local codes.

This appliance is only for use with the type(s) of gas indicated on the rating plate. A conversion kit is supplied with the appliance.

Owner's Manual



TRAVIS INDUSTRIES
HOUSE OF FIRE

Introduction

We welcome you as a new owner of a 36 CF ST (See Through) / Pier gas fireplace. This manual details operation and maintenance of this fireplace. Please familiarize yourself with the Owner's Manual before operating your heater and save the manual for future reference.

Important Information

No other 36 CF ST / Pier gas fireplace has the same serial number as yours. The serial number is on the listing label that is chained to the gas control valve. This serial number may be needed in case you require service.

Model: 36 CF ST / Pier Fireplace

Serial Number: _____

Purchase Date: _____

Purchased From: _____

Register your warranty online at:

traviswarranty.com

Or, mail your warranty card to:

Travis Industries House of Fire
4800 Harbour Pointe Blvd. SW
Mukilteo, WA 98275

Save Your Bill of Sale.

To receive full warranty coverage, you will need to show evidence of the date you purchased your heater. Do not mail your Bill of Sale to us.

We suggest that you attach your Bill of Sale to this page so that you will have all the information you need in one place should the need for service or information occur.

Installation Warnings

- Installation requirements are printed in the 36 CF ST / Pier Installation Manual (part # 100-01213). All requirements in the installation manual must be met.
- Failure to follow all of the requirements may result in property damage, bodily injury, or even death.
- This heater must be installed by a qualified installer who has gone through a training program for the installation of direct vent gas appliances.
- This appliance must be installed in accordance with all local codes, if any; if not, follow ANSI Z223.1 and NFPA 54(88).
- In Manufactured or Mobile Homes must conform with Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, or, when such a standard is not applicable, the Standard for Manufactured Home Installations, ANSI/NCSBCS A225.1. This appliance may be installed in Manufactured Housing only after the home is site located.
- The fireplace is designed to operate on natural gas, or propane (LP).
- All exhaust gases must be vented outside the structure of the living-area. Combustion air is drawn from outside the living-area structure.
- Notify your insurance company before hooking up this fireplace.
- The ceramic firebacks must be installed in this fireplace prior to operation.

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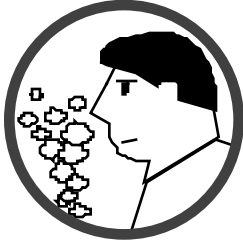
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Features

- Works During Power Outages
- Standard Remote Control with Thermostat
- Realistic "Wood Fire" Look
- Convenient Operating Controls
- Variable-Rate Heat Output
- Low Maintenance

Gas Input Specifications

	Natural Gas	Propane
Maximum BTU Input Per Hour	58,000	58,000
Minimum BTU Input on Low	27,000	27,000



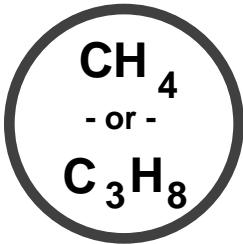
IF YOU SMELL GAS:

- * Do not light any appliance
- * Extinguish any open flame
- * Do not touch any electrical switch or plug or unplug anything
- * Open windows and vacate building
- * Call gas supplier from neighbor's house, if not reached, call fire department



This unit must be installed by a qualified installer to prevent the possibility of an explosion. Your dealer will know the requirements in your area and can inform you of those people considered qualified. The room heater should be inspected and cleaned before use and at least annually by a qualified service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc.

The instructions in this manual must be strictly adhered to. Do not use makeshift methods or compromise in the installation. Improper installation will void the warranty and safety listing.



This heater is either approved for natural gas (NG) or for propane (LP). Burning the incorrect fuel will void the warranty and safety listing and may cause an extreme safety hazard. Direct questions about the type of fuel used to your dealer or installer



Operate the heater according to the instructions included in this manual.

If the main burners do not start correctly turn the gas off to the fireplace and call your dealer for service.



Contact your local building officials to obtain a permit and information on any installation restrictions or inspection requirements in your area. Notify your insurance company of this heater as well.



If the flame becomes sooty, dark orange in color, or extremely tall, do not operate the heater. Call your dealer and arrange for proper servicing.



It is imperative that control compartments, screens, or circulating air passageways of the heater be kept clean and free of obstructions. These areas provide the air necessary for safe operation.



Do not operate the heater if it is not operating properly in any fashion or if you are uncertain. Call your dealer for a full explanation of your heater and what to expect.



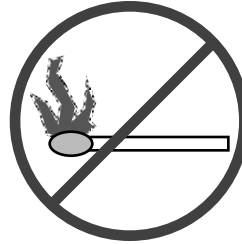
Do not store or use gasoline or other flammable liquids in the vicinity of this heater.



Do not operate if any portion of the heater was submerged in water or if any corrosion occurs. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control that has been under water.



Do not place clothing or other flammable items on or near the heater. Because this heater can be controlled by a thermostat there is a possibility of the heater turning on and igniting any items placed on or near it.



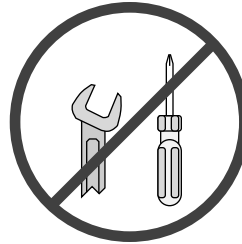
Light the heater using the built-in electronic igniter. Do not use matches or any other external device to light your heater.

Allow the heater to cool before carrying out any maintenance or cleaning.

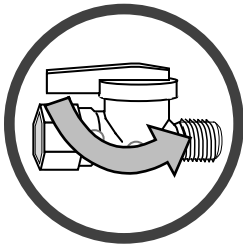


The viewing glass should be opened only for conducting service. Do not operate with cracked, broken, or removed glass.

Any safety screen or guard removed for servicing must be replaced prior to operating the heater.



Never remove, replace, modify or substitute any part of the heater unless instructions are given in this manual. All other work must be done by a trained technician. Don't modify or replace orifices.



Prior to removing the glass, shut off gas to the appliance (or remove the batteries from the battery box and shut off electricity to the fireplace). This prevents any chance of accidental burner ignition when accessing the firebox.



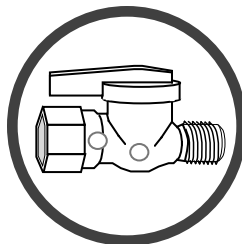
Do not throw this manual away. This manual has important operating and maintenance instructions that you will need at a later time. Always follow the instructions in this manual.



This unit is not for use with solid fuel

Do not place anything inside the firebox (except the included fiber logs).

If the fiber logs become damaged, replace with Travis Industries log set.



Instruct everyone in the house how to shut gas off to the appliance and at the gas main shutoff valve. The gas main shutoff valve is usually next to the gas meter or propane tank and requires a wrench to shut off.



Children and adults should be alerted to the hazards of high surface temperature and should stay away to avoid burns or clothing ignition. Young children should be supervised when they are in the same room as the heater.



Travis Industries, Inc. grants no warranty, implied or stated, for the installation or maintenance of your heater, and assumes no responsibility of any consequential damage(s).



Operate the heater according to the instructions included in this manual.

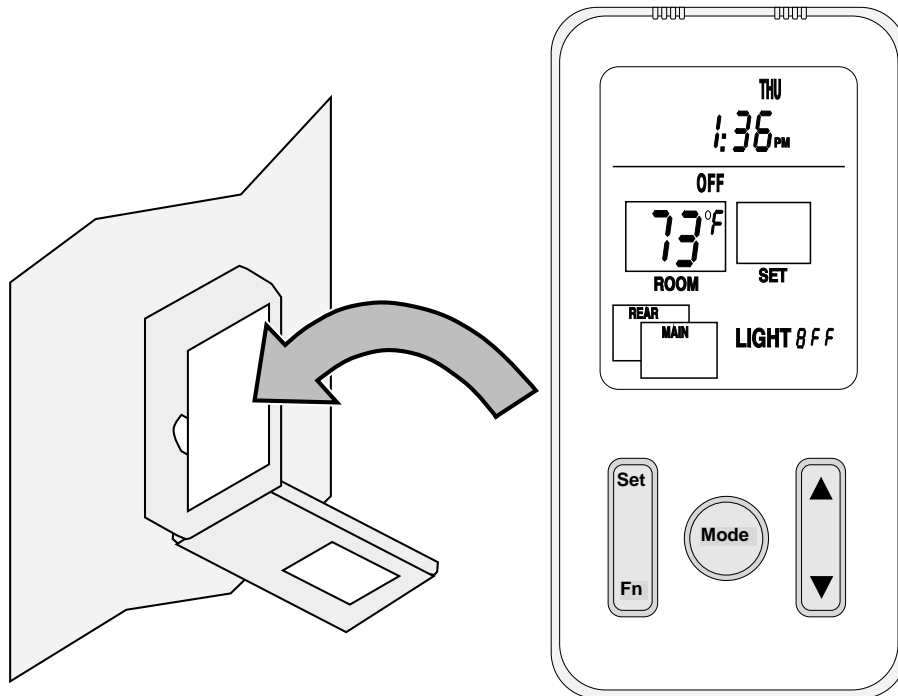
If the main burners do not start correctly turn the gas off to the fireplace and call your dealer for service.

Before You Begin

Read this entire manual before you use your new fireplace (especially the section "Safety Precautions" on pages 4 & 5). Failure to follow the instructions may result in property damage, bodily injury, or even death.

Remote Control

The remote control controls all of the functions on the fireplace. It can be placed inside the holder and hung on the wall or it can be placed near the fireplace.



Setting Up the Remote (Time, Day, Swing, °F/°C)

The remote will need to be set up when first started or when the batteries were removed or replaced. Follow the directions below to set the time, day, and other settings.

- Press and hold the "Set" and "Up" arrow buttons for 5 seconds.
- The "ROOM" temperature will blink. Use the arrow keys until °F (fahrenheit) or °C (celcius) is displayed. Press the "Set" button to set the temperature scale.
- The "SWING" number will blink. Use the arrow keys to select the desired swing amount (1, 2 or 3 °F, 1 or 2 °C). The swing number determines the amount of degrees the thermostat will wait until turning on. The larger the number, the less often the thermostat will turn on and off. The smaller the number, the more often the thermostat will turn on and off.
- The day of the week will blink. Use the arrow keys to select the correct day. Press the "Set" button to set the day.
- The hour of the day will blink. Use the arrow keys to select the correct hour. Press the "Set" button to set the hour.
- The minute of the hour will blink. Use the arrow keys to select the correct minute. Press the "Set" button to set the minute.
- The AM / PM designation will blink. Use the arrow keys to select the correct setting. Press the "Set" button to set AM / PM.

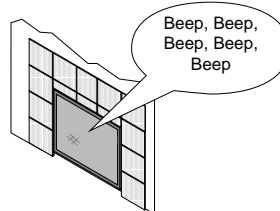
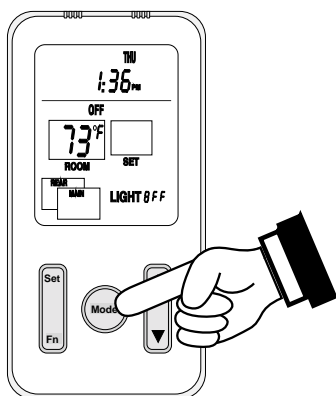
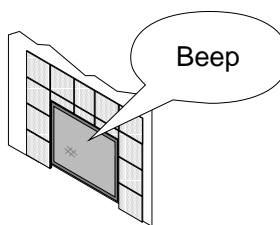
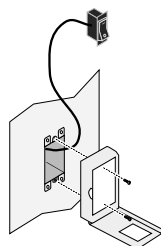
Remote Synchronization

The remote control is shipped pre-synchronized to the fireplace. If, however, the remote does not work with the fireplace, follow the directions below to synchronize the remote to the fireplace.

NOTE: The fireplace must have power and the transmitter must have batteries to complete this process.

WARNING: Shut the gas off to the fireplace prior to conducting this process.

- 1 The "Learn" switch is accessed by removing the remote holder. Inside the junction box behind the holder you will find the "Learn" switch (see the illustration below).
- 2 Press the "Learn" button once. The fireplace will beep once.
- 3 Press the "Mode" button on the remote. The fireplace will beep five times to indicate synchronization.



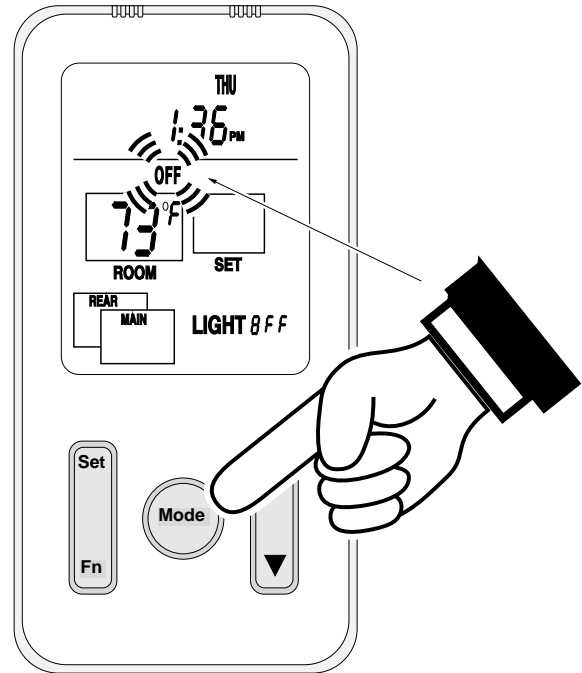
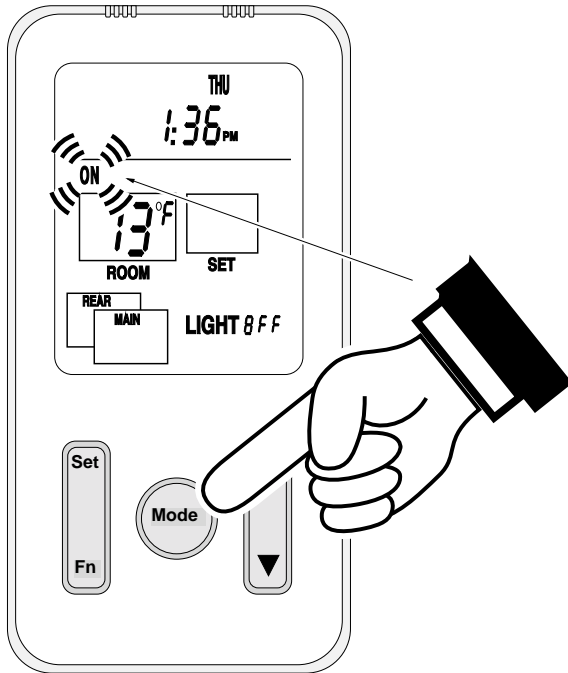
NOTE: Re-setting the Receiver Module

If the receiver module fails to synchronize with the remote or wall switch after two attempts, you should re-set the receiver module. To do this, hold down the LEARN button for approximately 10 seconds until the receiver beeps 3 times. This indicates the receiver has been re-set and can be synchronized using the instructions above.

The Two Modes of Operation

Manual Mode

In manual mode you can turn the fireplace on and off by pressing the “Mode” button until “ON” or “OFF” appears on the remote.



Thermostat Mode

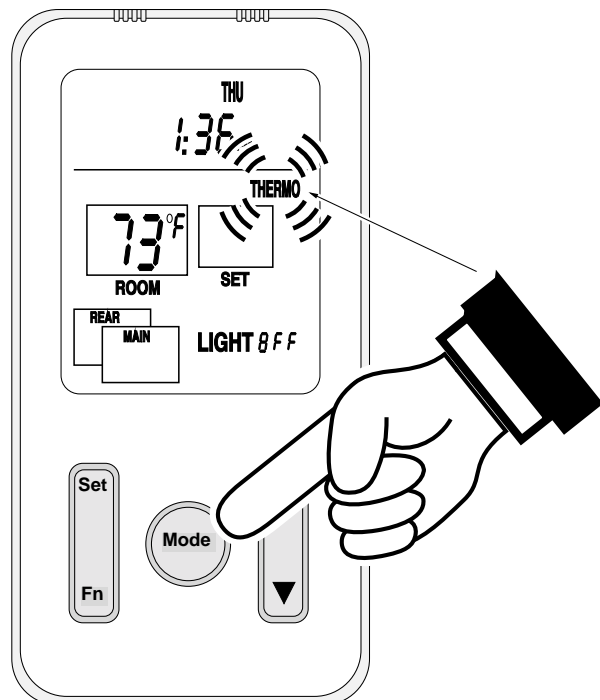
While in thermostat mode, the remote will monitor the temperature and turn the fireplace on and off to meet the desired temperature.

To turn on Thermostat Mode:

Press the “MODE” button on the remote until “THERMO” appears on the LCD display.

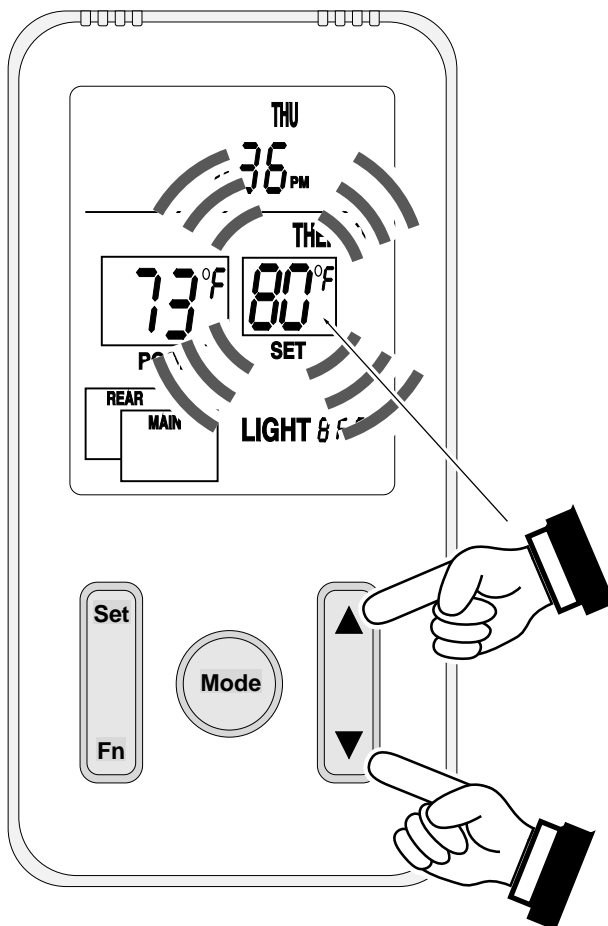
To turn off Thermostat Mode:

Press the “MODE” button on the remote until “THERMO” no longer appears on the LCD display (the fireplace will be ON or OFF, see “Manual Mode” above).



Adjusting the Target Temperature of the Thermostat:

Make sure the remote is in thermostat mode. Press the up and down arrow buttons until the desired temperature is displayed in the “SET” box (see illustration below).



WARNING: While in thermostat mode the fireplace will turn on and off to meet the temperature demands of the remote. Do not place any items near the fireplace or conduct service without shutting off gas to the fireplace.

WARNING: If the remote is set to a high temperature the fireplace may remain on for an extended period of time. This may be a concern to those using LP (propane).

WARNING: If the remote is used as a thermostat for extended periods, make sure the batteries are charged. We recommend replacing the batteries at the beginning of the heating season. If the batteries go dead while in thermostat mode, the fireplace will shut off after 2 hours.

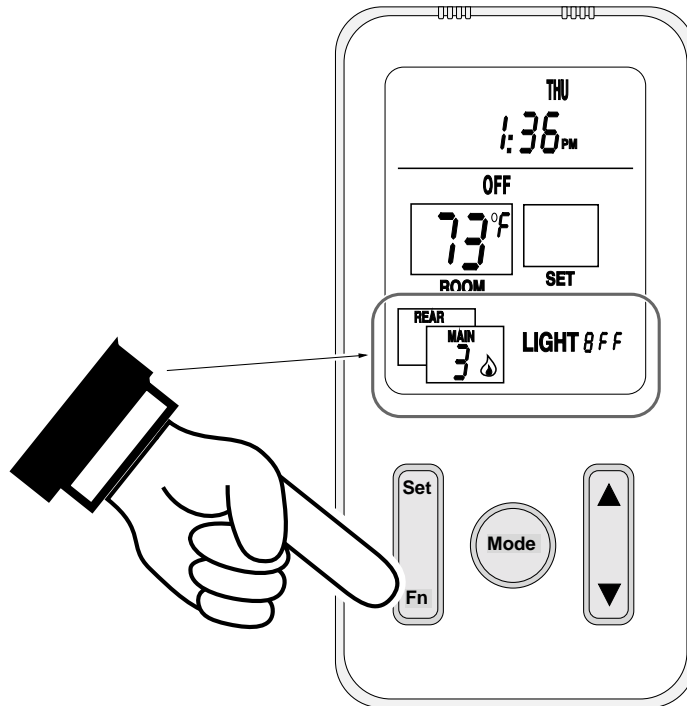
Remote Functions

Switching Between Remote Functions

By pressing the Function “FN” button, you can scroll through the following 7 functions on the remote:

- **MAIN (Main Burner)**
This function will only appear when burner is on.
- **REAR (Rear Burner – Not Used)**
- **FAN**
This function may be used when using an optional power heat duct.
- **LIGHT**
This function adjusts the built-in accent light.
- **AUX (Optional 120V Switch – Not Used)**
- **TIMER**
This function allows the user to turn the fireplace on for a set period of time.
- **PROGRAM (Programmable 7 day thermostat)**
This function allows the user to program specific on/off, temperature, weekday and weekend settings on the thermostat.

For a complete description of each function, refer to the sections on the following pages for each individual function.



MAIN FUNCTION (Main Burner)

The main burner flame height may be adjusted from low “1” to high “3”. Use the arrow keys to adjust the setting. Once the desired setting is made, the remote will alter the setting after approximately 8 seconds (and the remote display will stop blinking).

NOTE: The fireplace must be on (either manual or thermostat) to adjust the main burner.

REAR FUNCTION (Rear Burner – Not Used)

This function is not used on this fireplace

FAN FUNCTION (For optional power heat duct)

An optional power heat duct may be used with this fireplace. It may be wired through the “FAN” circuit to allow it to be adjusted by the remote (it may also be wired through a wall-mounted rheostat). If it is wired through the “FAN” circuit, it may be adjusted from low “1” to high “3”. Use the arrow keys to adjust the setting. Once the desired setting is made, the remote will alter the setting after approximately 8 seconds (and the remote display will stop blinking).

NOTE: The fireplace must be on (either manual or thermostat) to adjust the fan. Because the fan uses a heat-activated switch, it will not turn on until the fireplace is up to temperature.

LIGHT FUNCTION

The built-in accent light located inside the fireplace may be adjusted from “OFF” to high “3” (a total of 4 settings). Use the arrow keys to adjust the setting. Once the desired setting is made, the remote will alter the setting after approximately 8 seconds (and the remote display will stop blinking).

AUX FUNCTION

This function is not used on this fireplace.

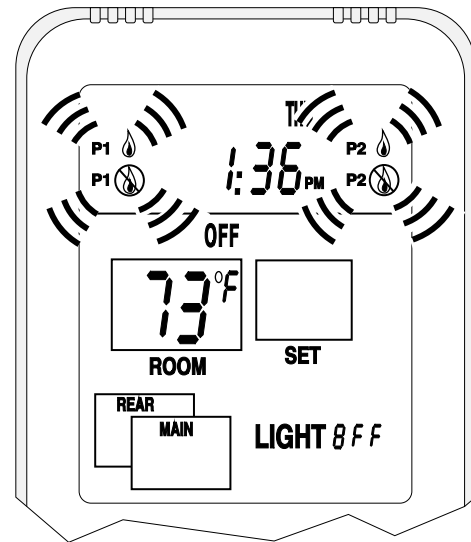
TIMER FUNCTION

The timer function allows you to turn the fireplace on from 10 to 180 minutes. Use the arrow keys to select the desired time. The fireplace will then turn off after the specified time. Once the desired setting is made, the remote will alter the setting after approximately 8 seconds (and the remote display will stop blinking).

NOTE: The fireplace must be in manual mode, and on, for the timer function to work.

PROGRAM FUNCTION (Programmable 7 day thermostat)**The program function operates as follows:**

- Each day has two periods (P1 , P2). Each period has an “ON” time and an “OFF” time.
- Each period is programmed for weekdays (Monday through Friday) and weekends (Saturday and Sunday).
- Each period has a set temperature.

**The remote comes pre-programmed for the following:**

- Monday through Friday P1 ON @ 6:00AM OFF @ 8:00AM 70°F.
- Monday through Friday P2 ON @ 6:00PM OFF @ 9:00PM 70°F.
- Saturday and Sunday P1 8:00AM to 10:00AM 70°F.
- Saturday and Sunday P2 7:00AM to 10:00PM 70°F.

To adjust the program times and temperatures, do the following:

- Press the Function (“Fn”) Key until the program functions start to blink.
- Press the “Set” button for 5 seconds.
- The P1 “ON” time will blink. Use the arrows to select the desired time.
- Press the “Set” button. This sets the P1 “ON” time.
- The temperature will blink. Use the arrows to select the desired temperature.
- Press the “Set” button. This sets the temperature for P1.
- The P1 “OFF” time will blink. Use the arrows to select the desired time.
- Press the “Set” button. This sets the P1 “OFF” time.
- REPEAT STEPS “C” through “H” for P2.
- REPEAT STEPS “C” through “H” for the weekend P1 and P2.

NOTE: P2 must start after 4:00PM.

To Turn PROGRAM FUNCTION ON

- Press the Function (“Fn”) Key until the program functions start to blink.
- Press the “Set” button. You will notice the P1 or P2 symbol will appear in the program section of the remote next to the time. This indicates the remote is in PROGRAM FUNCTION (Programmable thermostat).

To Turn PROGRAM FUNCTION OFF

- Press the Function (“Fn”) Key to select either manual or thermostat mode.

Starting the Fireplace for the First Time

- Burn the heater at a high setting for an extended period (up to 48 hours). This will cure the painted surfaces. **Fumes** from the paint curing and oil burning off the steel will occur. This is normal. We recommend opening a window to vent the room.
- **Condensation** may appear on the glass each time you start the fireplace - this is normal.
- **Blue Flames** will occur on the fireplace when it first comes on. After fifteen minutes the flames will turn a more realistic yellow and orange color.

Continuous Pilot – For Very Cold Conditions

This fireplace can be configured to run with an intermittent or continuous (standing) pilot. For normal conditions we recommend using the intermittent pilot (pilot is on only when the main burner is on). For extremely cold conditions we recommend using a continuous pilot (pilot is on all the time). By having the pilot on continuously, a draft is established in the vent, allowing the main burner to turn on with less air-flow disruption.

Setting the Fireplace to Continuous Pilot

Press and hold down the “Set” and “Down” arrow buttons. “Continuous Pilot” will appear on the LCD screen, indicating that the fireplace is configured for a continuous pilot. To reconfigure the fireplace for an intermittent pilot, press and hold down the “Set” and “Down” arrow buttons until “Continuous Pilot” is no longer visible on the LCD screen.

Normal Operating Odors

This appliance has several areas that reach high temperatures. Dust or other particles on these areas may burn and create an odor. This is normal during start-up. You may notice the smell is more acute if the appliance was left idle for a long period.

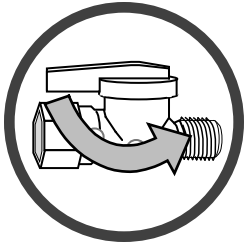
Power Outages

This fireplace utilizes household power (110 VAC) to power the receiver module and pilot system. A separate battery box is included to provide power for the adjustable flame height and in case of power outages. If you experience a power outage and the unit does not operate, make sure to replace the AA batteries in the battery box (see “Battery Installation” on page 19).

Child Protection Feature

The remote can be disabled to prevent children from operating the fireplace. This is done by holding down the “Fn” and “Down” button for 5 seconds until “CP” (Child Protection) appears on the screen in the “ROOM” temperature box. If any button is pressed on the remote “CP” will appear on the screen indicating the child protection feature is on. To turn this feature off, hold down the “Fn” and “Down” button for 5 seconds until “CP” (Child Protection) disappears on the screen in the “ROOM” temperature box

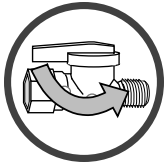
Yearly Service Procedure



WARNING: Prior to removing the glass, shut off gas to the appliance (or remove the batteries from the battery box and shut off electricity to the fireplace). This prevents any chance of accidental burner ignition when accessing the firebox.

- Failure to inspect and maintain the fireplace may lead to improper combustion and a potentially dangerous situation. We recommend the following procedures be done by a qualified technician.
- 1. Remove the glass frame and log set (**NOTE: the logs are very fragile** - see page 16). If severely deteriorated, replace. Check the logs for sooting. A small amount of soot along the bottom of the logs is normal. If excessive sooting is found, the fireplace will require adjustment. Contact your dealer.
- 2. Inspect the burner and remove any debris.
 - Make sure the burner is not warped, cracked, or damaged.
 - Check the firebox and area around the pilot to make sure there is no warping or damage.
 - If any problem is found, discontinue use and contact your dealer for service.
- 3. Replace the log set. Clean and replace the glass. If the glass is damaged, replace. Make sure the gasket along the perimeter of the glass contacts the face of the firebox and forms an air-tight seal. If it does not, re-align or replace the gasket to insure an air-tight seal.
- 4. Start the burner. The flames should be orange/yellow and not touch the top of the firebox. If the pilot or main burners do not burn correctly, contact your dealer for service.
- 5. Remove any debris or vegetation near the vent termination. Contact your dealer if any sooting or deterioration is found near the vent termination.

Glass Frame Removal and Installation



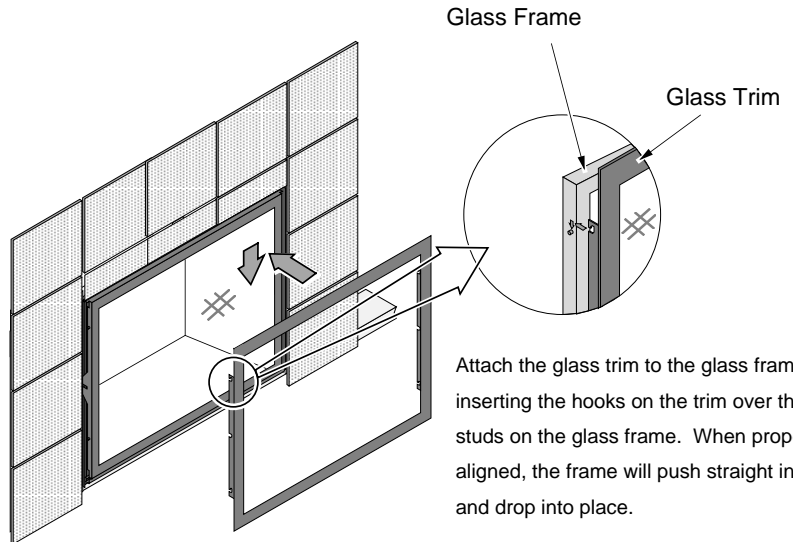
WARNING: Prior to removing the glass, shut off gas to the appliance (or remove the batteries from the battery box and shut off electricity to the fireplace). This prevents any chance of accidental burner ignition when accessing the firebox.

Warning: The appliance must be completely cool before removing the glass.

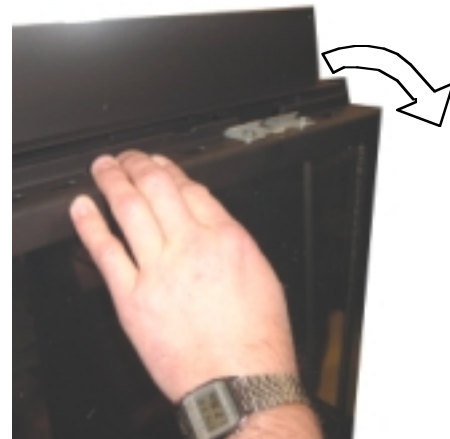
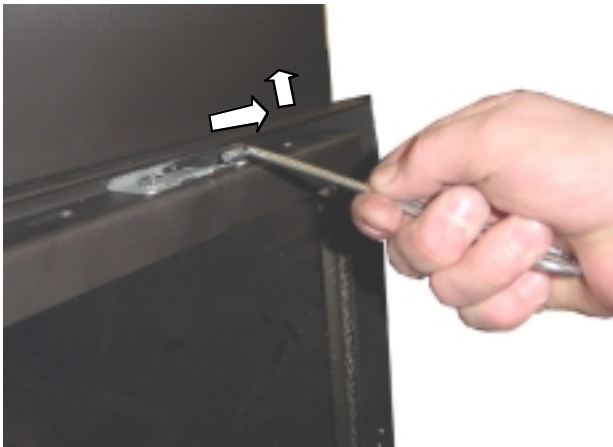
Warning: Do not strike or slam the glass.

Remove the glass trim (see directions to the right).

The glass frame is held in place with two latches along the top and two slots, with brackets, along the bottom. Insert the glass latch tool into the latch, pull it forward and up to detach the latches (see pictures below). Once the latches are free, pivot the frame out and lift it off the brackets at the bottom of the glass frame.



Attach the glass trim to the glass frame by inserting the hooks on the trim over the studs on the glass frame. When properly aligned, the frame will push straight in and drop into place.



Log Set Installation

Ember Placement

Place the embers along the firebox floor and burner to help conceal the burner. Make sure none of the embers are directly over the burner holes. See the photo below.

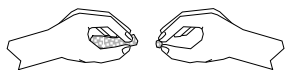


Rock Wool Placement

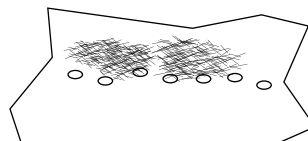
The rock wool must be pulled apart and made into a thin gauze prior to placing over the burner. See the illustration below for details.

NOTE: Propane (LP) units use a lighter amount of rock wool than natural gas units.

Preparing the Rock Wool:



The rock wool comes in one clump. Tear off “dime” sized clumps and flatten. Then pull on the wool to create gauze-like pieces. The wool glows best when very thin and porous.



Place small pieces of rock wool next to the burner holes in visible locations. Place the rock wool sparingly so it does not cover large areas of the burner.

WARNING: If the rock wool is too thick or placed so it obstructs the flow of gas, sooting will occur.

Log Installation

NOTE: The logs are a mirror-image (same logs fit on left and right side). See the pictures below for log placement

Bottom 3 logs.



Middle 2 logs.



Top 2 logs (last 2 logs)



Picture from opposite side



Picture from end (Pier only)



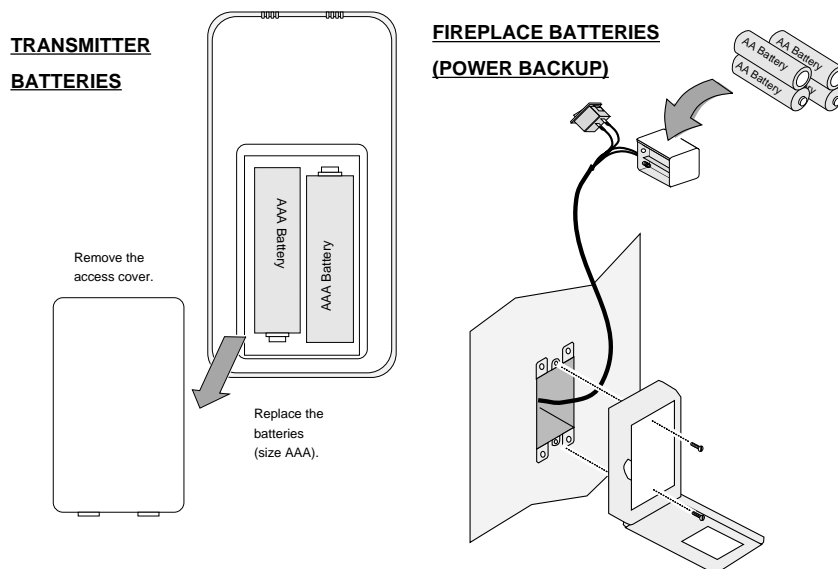
Glass Cleaning

The glass may be cleaned with a non-abrasive cleaner. To clean the inside of the glass, simply remove the glass frame, place it on a non-scratching surface, and clean the inside surface. On the Pier unit, the front glass is cleaned without removal from the fireplace.

WARNING: do not operate the fireplace without the glass assembly in place.

Battery Installation

This fireplace uses four AA batteries for operation during power outages. Place the batteries into the battery box. In addition, two AAA batteries are required for the transmitter. See the directions below for battery replacement.

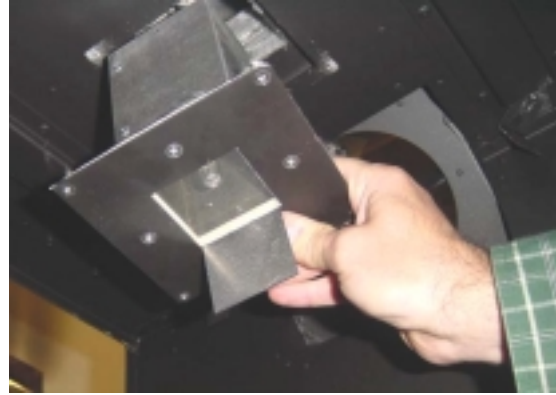
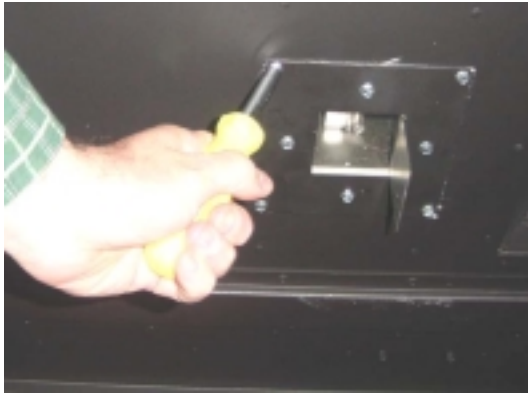


Accent Light Bulb Replacement

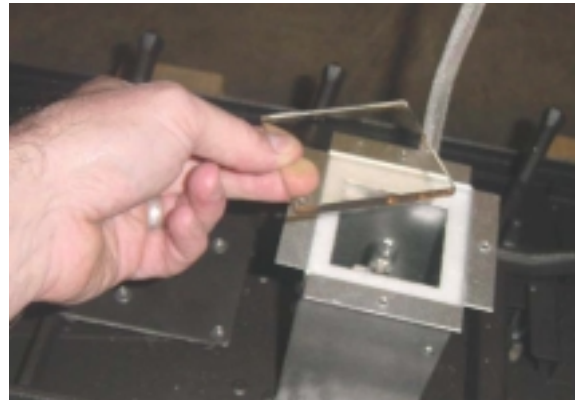
WARNING: Use only 35 Watt 120 Volt T4 Halogen Bulbs (G6.35 Base)

Two accent lights are included in your fireplace to provide additional lighting. To replace, follow the directions below:

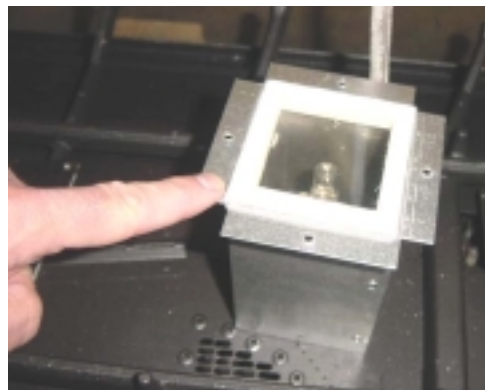
- 1 Shut off gas and electricity to the fireplace and let it cool for 15 minutes.
- 2 Remove the glass (see page 15) and logs (see page 16).
- 3 Remove the four corner screws holding the accent light assembly to the firebox ceiling. Do not remove the inner screws, these hold the cover plate to the assembly. Carefully remove the assembly and place it upside down on the firebox floor.



- 4 With the resting on top of the burner, remove the four screws holding the accent light cover plate to the accent light assembly. Remove the cover plate, gasket and glass from the assembly.



- 5 The halogen bulb is now accessible inside the accent light assembly. Replace the halogen bulb with a 35 watt 120 volt T4 halogen bulb (G6.35 base). **NOTE:** Take care to not touch the bulb with your fingers – use foam packing or paper towel to hold the bulb. With the bulb replaced, the assembly may be replaced inside the fireplace. Make sure the gasket above and below the glass are properly located. Replace the assembly into the firebox ceiling, making sure the electrical cord is fully inserted into the cavity above the accent light.



To register your TRAVIS INDUSTRIES, INC. 7 Year Warranty, complete the enclosed Warranty card and mail it within **ten (10)** days of the appliance purchase date to: TRAVIS INDUSTRIES, INC., 4800 Harbour Pointe Blvd. SW, Mukilteo, WA 98275. TRAVIS INDUSTRIES, INC. warrants this gas appliance (appliance is defined as the equipment manufactured by Travis Industries, Inc.) to be defect-free in material and workmanship to the original purchaser from the date of purchase as follows:

Check with your dealer in advance for any costs to you when arranging a warranty call.
Mileage or service charges are not covered by this warranty. This charge can vary from store to store.

Years 1 & 2 - COVERAGE: PARTS & LABOR

Burner Assembly:

Burner, Burner Pan, Air Shutter Assembly, Main Burner Orifice, Grate

Firebox Assembly:

Adjustable Air Restrictor, Pressure Relief Mechanisms, Barometric Control Mechanism (for models with Remote Heat Ducts), Glass Attachment Mechanism

Electrical Assembly (within heater structure):

Wiring harness

Gas Control Assembly

Adjustable control valve, wiring and connectors (located within the metal heater structure), thermopile, thermocouple, pilot hood, orifices, pilot gas line, ignitor

Glass

Glass (breakage from thermal shock)

Ceramic Logs

Log Set, Coals, Ember Strip (Steel Fiber)

Accessories

Cast Firebacks, Andirons, Trim

Re-Installation Allowance

In cases where heater must be removed from home for repairs, a partial cost of re-installation is covered (pre-authorization required)

One-Way Freight Allowance

One-way freight allowance on pre-authorized repair done at factory is covered.

Exclusions: Paint, Gasketing

Years 3 THROUGH 5 - COVERAGE: PARTS & LABOR

Firebox Assembly:

Adjustable Air Restrictor, Pressure Relief Mechanisms, Barometric Control Mechanism (for models with Remote Heat Ducts), Glass Attachment Mechanism

One-Way Freight Allowance

One-way freight allowance on pre-authorized repair done at factory is covered.

Exclusions: Paint, Gasketing, Burner Assembly, Electrical Assembly, Gas Control Assembly, Glass, Ceramic Logs, Accessories, Re-Installation Allowance

Years 6 & 7 - COVERAGE: PARTS ONLY

Firebox Assembly:

Adjustable Air Restrictor, Pressure Relief Mechanisms, Barometric Control Mechanism (for models with Remote Heat Ducts), Glass Attachment Mechanism

Exclusions: Paint, Gasketing, Burner Assembly, Electrical Assembly, Gas Control Assembly, Glass, Ceramic Logs, Accessories, Re-Installation Allowance, One-Way Freight Allowance, Labor

CONDITIONS & EXCLUSIONS

- This new gas appliance must be installed by a qualified gas appliance technician. It must be installed, operated, and maintained at all times in accordance with the instructions in the Owner's Manual. Any alteration, willful abuse, accident, neglect, or misuse of the product shall nullify this warranty.
- This warranty is nontransferable, and is made to the ORIGINAL purchaser, provided that the purchase was made through an authorized TRAVIS dealer.
- Discoloration and some minor expansion, contraction, or movement of certain parts and resulting noise, is normal and not a defect and, therefore, not covered under warranty. The installer must ensure the appliance is burning as per the rating tag at the time of installation. Over-firing (operation above the listed BTU rate) of this appliance can cause serious damage and will nullify this warranty.
- The warranty, as outlined within this document, does not apply to the chimney components or other Non-Travis accessories used in conjunction with the installation of this product. If in doubt as to the extent of this warranty, contact your authorized TRAVIS retailer before installation.
- Travis Industries will not be responsible for inadequate performance caused by environmental conditions such as nearby trees, buildings, roof tops, wind, hills or mountains or negative pressure or other influences from mechanical systems such as furnaces, fans, clothes dryers, etc.
- This Warranty is void if:
 - The unit has been operated in atmospheres contaminated by chlorine, fluorine or other damaging chemicals.
 - The unit is subject to submersion in water or prolonged periods of dampness or condensation.
 - Any damage to the unit, combustion chamber, heat exchanger or other components due to water, or weather damage which is the result of, but not limited to, improper chimney/venting installation.
- Exclusions to this 7 Year Warranty include: injury, loss of use, damage, failure to function due to accident, negligence, misuse, improper installation, alteration or adjustment of the manufacturer's settings of components, lack of proper and regular maintenance, damage incurred while the appliance is in transit, alteration, or act of God.
- This 7 Year warranty excludes damage caused by normal wear and tear, such as paint discoloration or chipping, worn or torn gasketing, corroded or cracked logs, embers, etc. Also excluded is damage to the unit caused by abuse, improper installation, modification of the unit, drilling of the orifices, or the use of fuel other than that for which the unit is configured. Units are shipped for natural gas and must be converted to propane using the included conversion kit. Confirm fuel configuration with your installer.
- Damage to gold or nickel surfaces caused by fingerprints, scratches, melted items-, or other external sources left on the gold or nickel from the use of cleaners other than denatured alcohol is not covered in this warranty.
- TRAVIS INDUSTRIES, INC. is free of liability for any damages caused by the appliance, as well as inconvenience expenses and materials. Incidental or consequential damages are not covered by this warranty. In some states, the exclusion of incidental or consequential damage may not apply.
- This warranty does not cover any loss or damage incurred by the use or removal of any component or apparatus to or from the gas appliance without the express written permission of TRAVIS INDUSTRIES, INC. and bearing a TRAVIS INDUSTRIES, INC. label of approval.
- Any statement or representation of TRAVIS products and their performance contained in TRAVIS advertising, packaging literature, or printed material is not part of this 7 year warranty.
- This warranty is automatically voided if the appliance's serial number has been removed or altered in any way. If the appliance is used for commercial purposes, it is excluded from this warranty.
- No dealer, distributor, or similar person has the authority to represent or warrant TRAVIS products beyond the terms contained within this warranty. TRAVIS INDUSTRIES, INC. assumes no liability for such warranties or representations.
- Travis Industries will not cover the cost of the removal or re-installation of hearths, facing, mantels, venting or other components.
- If for any reason any section of this warranty is declared invalid, the balance of the warranty remains in effect and all other clauses shall remain in effect.
- THIS 7 YEAR WARRANTY IS THE ONLY WARRANTY SUPPLIED BY TRAVIS INDUSTRIES, INC., THE MANUFACTURER OF THE APPLIANCE. ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, ARE HEREBY EXPRESSLY DISCLAIMED AND PURCHASER'S RECOURSE IS EXPRESSLY LIMITED TO THE WARRANTIES SET FORTH HEREIN.

IF WARRANTY SERVICE IS NEEDED:

- If you discover a problem that you believe is covered by this warranty, you MUST REPORT it to your TRAVIS dealer WITHIN 30 DAYS, giving them proof of purchase, the purchase date, and the model name and serial number.
- Travis Industries has the option of either repairing or replacing the defective component.
- If your dealer is unable to repair your appliance's defect, he may process a warranty claim through TRAVIS INDUSTRIES, INC., including the name of the dealership where you purchased the appliance, a copy of your receipt showing the date of the appliance's purchase, and the serial number on your appliance. At that time, you may be asked to ship your appliance, freight charges prepaid, to TRAVIS INDUSTRIES, INC. TRAVIS INDUSTRIES, INC., at its option, will repair or replace, free of charge, your TRAVIS appliance if it is found to be defective in material or workmanship within the time frame stated within this 7 year warranty. TRAVIS INDUSTRIES, INC. will return your appliance, freight charges (years 1 to 5) prepaid by TRAVIS INDUSTRIES, INC., to your regional distributor, or dealership.
- Check with your dealer in advance for any costs to you when arranging a warranty call. Mileage or service charges are not covered by this warranty. This charge can vary from store to store.

Accessories

The accessories listed below are available at your Travis dealer. To locate a dealer, visit:

www.travisproducts.com

Andirons

These decorative additions attach to the grate inside the firebox and enhance the wood-fire look of your fireplace.



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